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Platinum Data Recovery
2370 Westwood Blvd., Suite L2
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To whom it may concern:

I am writing to thank all of the staff at Platinum Data recovery, and to commend you on both great work and excellent customer service. After my hard drive was dropped, twice, and after another data recovery company was unable to recover anything from the drive, I was devastated and feared that I had lost everything. That company referred me to you, but my expectations for recovery were very low.

My backup was corrupted, and you were my only hope of recovering most of the work that I have done for the last 5 years. You cannot imagine how happy I was to learn that you were able to fully recover roughly 75% of my files, with the other 25% partially recovered, or recovered with some damage to the files. This saves me countless hours of work, and I'll be forever grateful.

I was very happy not only with the recovery work you did, but also with the customer service. Everything about the process, policies, and pricing was explained very clearly, and you updated me frequently during the process.

I would recommend your services to anyone if they should ever find themselves in the difficult position of needing to recover data from a damaged drive.

With best regards,



Jennifer Ward-Batts